

# What is Hosted PBX in the Cloud and what can it do for your SME?

Issued by [Domains.co.za](https://domains.co.za)

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Hosted PBX in the Cloud, also known as Cloud-based PABX, and VoIP in the Cloud, is a complete communication system that allows a business to make and take calls, make use of video conferencing, live chat software and access voicemail from anywhere over the internet.



[Hosted PBX in the Cloud by Domains.co.za](https://domains.co.za) has partnered with 3CX and VOX to offer the South African market an UnCapped\* communication solution that is completely unique and innovative, quick and easy to install and best of all: affordable!

Because in today's competitive markets, companies need more than just a digital version of the traditional PABX system. Businesses need one, consolidated system that makes remote work a non-issue.

## What can Hosted PBX by Domains.co.za do for your SME?

### 1. Reduce your telephone bill

An UnCapped\* Cloud-based PBX solution means never again dreading opening your telephone bill. A set monthly fee means you can reduce your telephonic account substantially and reduce your annual budget appropriately. From R1,195 per month, our Hosted PBX in the Cloud product is most definitely a cost-effective solution for your SME.

### 2. Help you obtain complete mobility and flexibility

Cloud-based PBX is portable. Your employees only need to download an APP onto their smartphones, tablets, PCs or laptops to gain access to their own individual office extension. This means there is literally no difference between working from the office or working from home.

### 3. Improve your team's communication and productivity

With incredible features\* like web conferencing, live chat, voicemail via email, call routing, call recordings, Click2Call, Click2Meet etc. your team can have one environment in which to communicate more effectively and productively. The various features offered also allow for multitasking. (\*Features are package specific.)

#### 4. Enhance customer experience

The quality of our Hosted PBX in the Cloud calls are so superior, that customers will never distinguish whether your employees are at the office, at home or even abroad\*. No dropped calls, and no lagging... just crystal-clear voice and value-added features that allow you to better serve your customers. (\*This is dependent on the users' internet connection quality.)

#### 5. Access to a secure and always-on, reliable telephony system

Unlike traditional switchboard systems, Cloud-based PBX is not threatened by cable thefts or load-shedding. The solution is hosted in the Cloud on Domains.co.za's local Teraco hosting infrastructure which boasts 99.99% uptime. In addition, all calls and data are encrypted to offer customers the ultimate peace of mind.

#### Misconceptions about Cloud-based PABX

- It's difficult to switch! Nope, it is really very quick and easy, requires no cabling, plus, we assist you with the setup.
- It's for large corporations only! Not at all, it is for any company that manages employees and supports customers.
- It's complicated to manage! Nope, with our fully managed solution you don't have to worry about a thing. Need to add an extension? No problem. Want to integrate your CRM system? We're on it!

Domains.co.za is a South African domain name and hosting provider. Our passion for the SME business sector has led us to create a series of value-added solutions for the SME market. Our Hosted PBX in the Cloud system is our latest addition.

[Click here](#) to learn more.

\*Fair Usage Policy & Ts & Cs apply.



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Domains.co.za launches the perfect uncapped\* VoIP solution for small business

Domains.co.za 6 Jul 2021



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