

Viral insights on Black Friday 2023

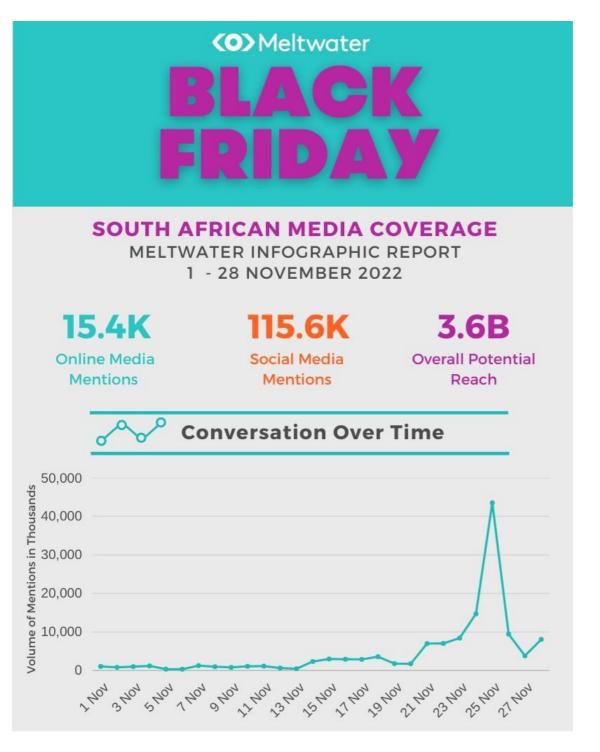
Issued by Meltwater

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Black Friday is one of the biggest and most important shopping days of the year and is a revenue must for retail businesses of all sizes.

<u>Meltwater</u>, the global leader in media intelligence, analysed the data, conversations, and trends around Black Friday and Cyber Monday across social and online news media in South Africa.

Black Friday this year had a reach of 3.6 billion, with Gauteng driving most of the conversations. Some big brands that got the most mentions in the Black Friday conversations include Takealot, Game, Eskom, and others. You can find more insights in the below infographic:

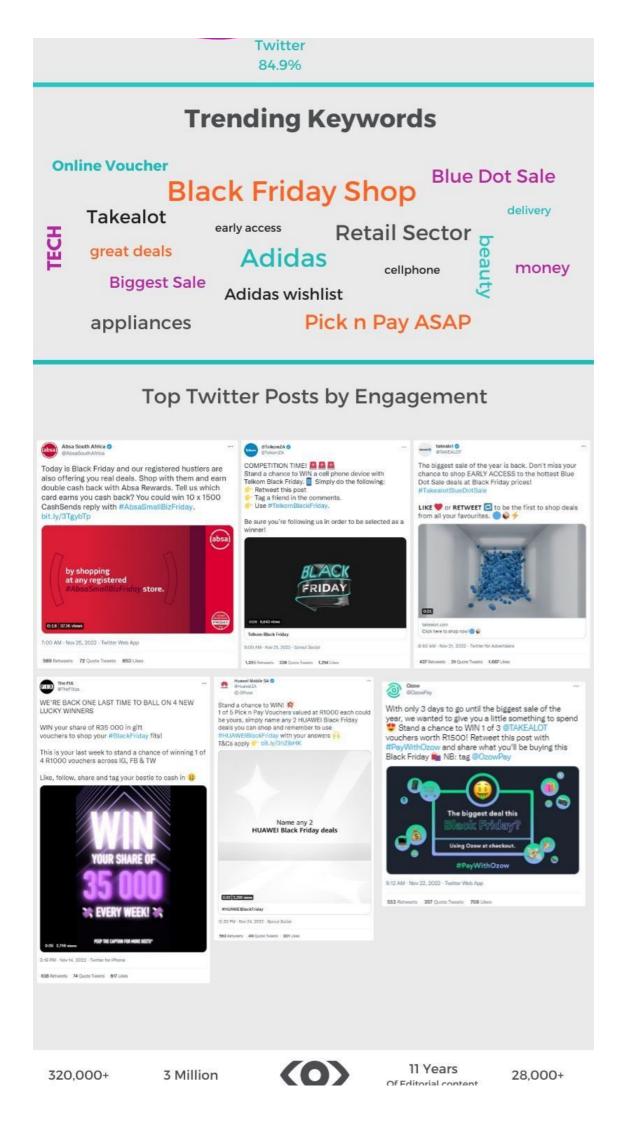


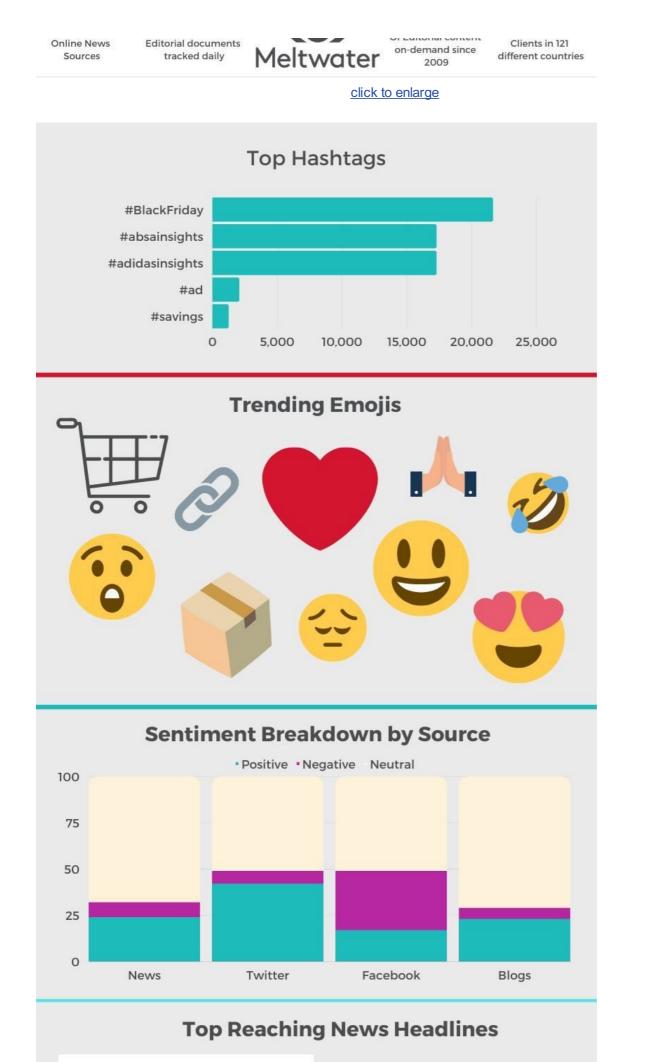
Meltwater's media monitoring tools were used to derive data surrounding the conversations pertaining to Black Friday and Cyber Monday over online and social media. The media mentions measured within this report focuses on content published in South Africa. Within the analysed period, media coverage surrounding Black Friday and Cyber Monday received the highest volume of media mentions on the 25th of November. The majority of content shared on this topic was published via social media.



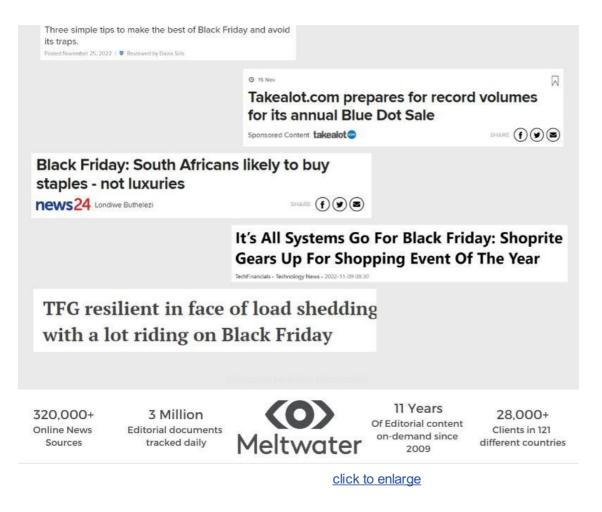
When analysing the source breakdown of conversations surrounding Black Friday in South Africa, the majority of coverage took place over Twitter, followed by online news sources.

Facebook & Instagram data limited due to API restrictions





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